

Fully Bonded and Insured.
Nationwide Warranty Coverage.
www.automotiveprotect.com

AUTO



PROTEC

Claim Submission

Phone: 864-757-9394 • Fax: 864-963-7341
 You will need to take your vehicle to a repair facility and have them fax Auto Protec an estimate for authorization before any diagnostic or repair work is done. No verbal authorizations will be granted.

OWNER'S NAME _____
 ADDRESS _____
 CITY _____ STATE _____ ZIP _____
 PHONE _____
 DEALER'S NAME _____
 SALESMAN'S NAME _____
 DEALER'S PHONE _____
 VEHICLE PURCHASE PRICE _____
 DATE OF PURCHASE _____
 VIN NO. _____
 VEHICLE YEAR _____ MAKE _____ MODEL _____
 VEHICLE MILEAGE _____
 LIEN HOLDER _____
 OWNER'S SIGNATURE _____

(Indicates owner has read, understood and accepted terms and conditions of this warranty)

GOLD	PLATINUM
<input type="checkbox"/> 12 MONTHS/UNLIMITED MILES	<input type="checkbox"/> 12 MONTHS/UNLIMITED MILES
<input type="checkbox"/> 24 MONTHS/UNLIMITED MILES	<input type="checkbox"/> 24 MONTHS/UNLIMITED MILES
<input type="checkbox"/> 36 MONTHS/UNLIMITED MILES	<input type="checkbox"/> 36 MONTHS/UNLIMITED MILES
<input type="checkbox"/> WARRANTY TRANSFER	<input type="checkbox"/> WARRANTY TRANSFER
<input type="checkbox"/> \$100 DIESEL ENG COV, CARS 2010/NEWER	<input type="checkbox"/> \$100 DIESEL ENG COV, CARS 2010/NEWER
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 24 Month LTD < 75K miles at purchase Max Mileage 115K	<input type="checkbox"/> 24 Month LTD < 50K miles at purchase Max Mileage 115K

COMPONENTS NOT COVERED: This limited warranty only covers those parts listed on contract and will not cover any part or component damaged by a non covered component or part. This contract will not cover any part or component damaged due to an overheating of the engine including any fluid, coolant, combustion, vacuum leaks as well. Other items not included: Non factory installed components, parts used in normal maintenance and lubrication, any parts subject to normal wear and tear (tires, hoses, fan belts, etc). Damage from altering or misusing vehicle from it factory condition, off road use, rental, hire to the public, deliveries, commercial use. Not requiring factory maintenance. Drive shaft center support bearing, superchargers, catalytic converter, flex disc, rear quadra-steer differentials not covered. Taxes, repair facility, diagnostic and tear down charges, fluids, filters, gaskets not covered as well. Faulty/defective parts, improper/incorrect fluids, substandard materials, failed or improper repairs not covered, nor is damage from their repair. Damage from fire, accident, theft, environment, water ingestion, carbon, sludge buildup, corrosion, freezing, acts of GOD. Any part and/or labor that a repair shop recommends for replacement that has not failed, is covered under a factory warranty, has a factory recall, or other insurance coverage. TSB, factory or other technical service bulletins issued on a particular part/parts or repair procedure are not covered. Any repair or replacement of any covered part if a breakdown has not occurred. Examples of non-covered repairs are: Repair of Valves, Rings to correct low compression or excessive oil consumption. Any variance in labor rates between repair shop and warranty company or parts used for replacement will be the customers financial responsibility.

GOLD

LABOR & DIAGNOSTIC: To replace a covered component labor will be based on current All Data factory labor guide time of up to \$90.00 an hour. Diagnostic charges will be covered up to one hour on approved claims only. \$100 deductible per occurrence unless otherwise indicated on contract.

AIR CONDITIONING: Coverage limited to these parts - compressor, clutch, dryer and accumulator if they have failed. (exclusions: air conditioning refrigerants, lubricating oils).

BRAKE PARTS: Coverage limited to these parts - master cylinder, wheel cylinders, calipers, anti-lock brake system mechanical components (exclusions: drums, rotors, brake pads, linings, hydraulic pumps).

COOLING SYSTEM: Coverage limited to these parts - fan motor only excludes assembly, clutch, thermostat, manual water pump and radiator, (exclusions cooling fluid).

DRIVE AXLE: Coverage limited to these parts - internally lubricated parts in the differential to include: rear wheel bearings, pinion bearings, side carrier bearings, ring and pinion, side gears, spider gears, thrust washers, and spacers, housing only when damaged by an internally lubricated part. Drive shaft rear, universal joints, front constant velocity joints. Any lubricating or dust protective boots are not covered for any rips, tears or cracks, no exceptions. Seals and gaskets covered only in conjunction with a covered repair. **Rear quadra-steer differentials are not covered.**

ELECTRICAL COMPONENTS: Solenoid and drive assembly, power seat motor w/o assembly, power door actuators, power window motor independent of window actuator, front and rear window wiper motor, generator, voltage regulator, alternator.

ENGINE: Repair estimate to indicate failed parts and causation. Coverage limited to these parts that have failed - cylinder heads, intake manifold when damaged by an internally lubricated part. Internally lubricated parts to include: oil pump, hydraulic valve lifters, rocker arms, camshaft, crankshaft, rod bearings, pistons. **Timing belt, timing chains, variable valve timing components, (actuators, solenoids) are not covered. Pre existing conditions and fluid leaks are not covered nor is any subsequent damage caused from their origin. Factory Turbochargers only. Diesels limited to engine coverage stated above.**

FUEL & EMISSION SYSTEM: Coverage limited to these parts - Engine temperature sensor, manifold absolute pressure sensor, mechanical fuel pump, and camshaft/crankshaft position sensors.

SEALS AND GASKETS: Seals and gaskets are only covered when required in conjunction with the replacing a covered component. Over heating of engine does not qualify for a covered claim. Any other fluid, coolant, combustion or vacuum leak will be at Warranty companies discretion. **NO EXCEPTIONS.**

STEERING PARTS: Coverage limited to these parts - steering gear box, rack & pinion, if damaged by the failure of internally lubricated parts. Rack & pinions are not covered for any fluid leaks, no exceptions.

SUSPENSION: Coverage limited to these parts - ball joints independent of control arm, spindle, spindle support, leaf and coil springs only if broken (exclusions: air leveling/suspension system).

TRANSMISSION: Coverage limited to these parts - internally lubricated parts to include: Automatic-pump, clutches, bands, carrier assembly, drums, governor, valve body, torque converter. Manual-main shaft, counter shaft, internal bearings, shift fork, synchronizers, and all gears, transfer unit 4x4 case. **Pre existing conditions, fluid and contamination leaks are not covered nor is any subsequent damage caused from their origin.**

RENTAL BENEFITS: The Service Contract Holder will be reimbursed \$50.00 for each eight hours of Identifix factory labor guide time to repair or replace the covered component if proof of rental is provided. Diagnostic or down time, regardless of reason, is not included.

EMERGENCY ROAD SERVICE: 24-hour emergency road service is provided when Your Vehicle is malfunctioning as long as this Contract is in effect, and is available only by calling 1-866-330-0760 (limit one tow per disablement). Your Producer Code 85711, your member number which is, (last six digits of VIN number) and your Plan Letter which is "U (25 Miles)". Includes: towing, jump start, fuel, oil and water delivery, tire changes and lockout assistance.

Our maximum liability per repair shall not exceed two thousand dollars (\$2,500). Total accumulative claims under this contract will not exceed the purchase price or R.V.N.A.D.A. whichever is less, at the time of the present claim.

PLATINUM PACKAGE INCLUDES BONUS COVERAGE BELOW AND ALL BENEFITS OF GOLD

LABOR & DIAGNOSTIC: To replace a covered component labor will be based on current All Data factory labor guide time of up to \$110.00 an hour on Platinum Warranties. Diagnostic charges will be covered up to one hour on approved claims only. \$100 deductible per occurrence unless otherwise indicated on contract.

HEATING AND AIR CONDITIONING: Compressor, clutch, condenser, dryer, accumulator, heater core. Refrigerant (If freon can not be contained while replacing covered component).

COMPUTERS AND SENSORS: Throttle position sensor, manifold air temperature sensor, oxygen sensor, vehicle speed sensor, camshaft/crankshaft position sensor. Engine control module.

ELECTRICAL & FUEL COMPONENTS: Starter solenoid, electric horn, power seat motor only, no assembly, power door actuators, power window motor, independent of window regulator, front and rear window wiper motor, voltage regulator, alternator, field coil and rotor, ignition coil, ignition module, turn signal switch, brake light switch. Mechanical fuel pump, injectors, fuel pressure regulator.

Our maximum liability per repair shall not exceed two thousand dollars (\$3,000). Total accumulative claims under this contract will not exceed the purchase price or R.V.N.A.D.A. whichever is less, at the time of the present claim.

STATE DISCLOSURE/REFUND POLICY, SC: REFUND POLICY:

Act 330, Bill 1039 Section 38-78-30 "Limited warranties shall require the provider to permit the warranty holder to return the limited warranty within twenty days of the date the warranty was mailed to the warranty holder or within ten days of delivery if the warranty is delivered to the warranty holder at the time of sale or within a longer time period permitted under his warranty." 1. Assumes no claims have been paid or authorized 2. Refund is to be for full purchase price. 3. Not valid on a transferred contract **INSURANCE DEPARTMENT DISCLOSURE:** Should you feel that an issue is not being dealt with fairly or you have questions in general regarding the regulations of service contract providers, you may contact the South Carolina Department of Insurance Consumer Services office at 1-800-768-3467 or in writing at: The SC Department of Insurance, P.O. Box 100105, Columbia, SC 29202-3105.

ARBITRATION CLAUSE: Any dispute arising out of or in connection with this contract, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration with each side to bear their own costs and fees.

OTHER DISCLOSURES: A.P. is abbrev for Auto Protec LLC

Warranty not in effect until Auto Protec receives original warranty and payment processed by its financial institution.

REV 11/23

TERMS AND CONDITIONS

WARRANTY CLAIM PROCEDURE, PLEASE READ BEFORE CLAIM SUBMISSION.

THIS WARRANTY WILL NOT COVER ANY TEARDOWN, DIAGNOSIS/ ESTIMATE OR REPAIR COMPLETED WITHOUT A VALID AUTHORIZATION NUMBER ISSUED BY A.P. FOR YOUR CLAIM TO BE OPENED, YOUR VEHICLE MUST BE AT A QUALIFIED REPAIR CENTER TO OBTAIN AN AUTHORIZATION. THE FACILITY MUST FAX AUTO PROTEC A WRITTEN ESTIMATE FOR REPAIR TO 864-963-7341. AUTO PROTEC WILL RESPOND WITH AN APPROVAL FOR REPAIRS WITHIN 24 HOURS. A.P. RESERVES THE RIGHT TO HAVE AN INDEPENDENT ADJUSTER INSPECT THE VEHICLE PRIOR TO ANY TEARDOWN, DIAGNOSIS/ ESTIMATE OR REPAIR BEING COMPLETED AS WELL AS THE OPTION TO HAVE THE REPAIRS PERFORMED AT A LOCATION OTHER THAN THE ONE YOU HAVE SELECTED.

Should limited warranty holder disagree with the repair procedure or adjusters findings, they will bear financial responsibility for further tear down charges and diagnostic to substantiate their claim as well as other taxes and shop fees related to repair if its determined a covered component has failed. If it is determined that a covered component has failed. A.P. reserves the right to supply New, Rebuilt, Used or Aftermarket components when authorizing repairs. After an estimate for a covered repair is agreed upon by our adjuster, an authorization number will be issued for that repair. Authorization numbers are valid for 30 days from date of issue. Without a valid authorization number no invoices will be paid. This authorization number and the warranty holder's signature must be on all completed invoices that are submitted to A.P. for payment. All payments are to be made directly to the repair center. A.P. does not directly reimburse the warranty holder for any of the costs of repairs to their vehicle.

PROVISIONS

This limited warranty is between A.P. and the warranty holder. This limited warranty begins on the day it is received and approved by A.P. and remains in force for the months or mileage designated above. An inoperative odometer will void this contract. A.P. will pay for the authorized repair, less charges not covered by this agreement, less the \$100 deductible per occurrence, per category and/or visit. After 10 days from date of sale, no policy will be issued without a new inspection of vehicle and written approval from AP.

TERMS & CONDITIONS

The component failure must occur under normal vehicle use during the warranty period. Component failures which occurred prior to this warranty being processed will not be covered. A.P. does not allow any third party to create any liability in connection with this limited warranty. A.P. will not be responsible for any inconvenience caused by any consequential or incidental situation or damages that may occur relating to your repair. Claims not reported to Auto Protec within 48 hours of occurrence will be considered null and void.

ROUTINE MAINTENANCE

You must regularly maintain your vehicle in accordance with manufacturer's maintenance or servicing schedule. All receipts for parts and labor performed on your vehicle are subject to inspection by A.P. Handwritten receipts or computer print outs without register or credit card receipt showing date and time of purchase are not acceptable. Failure to produce receipts upon request will render this warranty null and void. All maintenance work must be performed at authorized service facility, no exceptions. Component failures attributed directly neglecting routine maintenance, not maintaining correct oil and fluid levels will not be covered. Common sense and reasonable discretion should be implied.

WARRANTY TRANSFER

This limited warranty is transferable to another vehicle subject to a prorated fee from the original warranty period. The new warranty amount will be calculated on any unused remaining quarters from its original purchase date. Warranty transfer not valid until Auto Protec receives check and it is processed by its financial institution.

ROADSIDE CLAIMS PREVENT FURTHER DAMAGE

Should any part on the vehicle, it gauges, instruments operate incorrectly/malfunction or you engine overheats/quits running while driving; it is your immediate responsibility to pull over and call road side assistance to have vehicle towed in to repair facility. Failure to follow this procedure will void any warranty claim for damage done to **engine, transmission, drive axle and rear end** while operating vehicle. It is not up to customer to determine when roadside assistance is necessary. If one of the four areas listed above in bold print is affected, then vehicle must be towed in. **NO EXCEPTIONS.**