

OWNER'S NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____
PHONE _____
DEALER'S NAME _____
SALESMAN'S NAME _____
DEALER'S PHONE _____
VEHICLE PURCHASE PRICE _____
DATE OF PURCHASE _____
VIN NO. _____
VEHICLE YEAR _____ MAKE _____ MODEL _____
VEHICLE MILEAGE _____
LIEN HOLDER _____
OWNER'S SIGNATURE _____

(Indicates owner has read, understood and accepted terms and conditions of this warranty)

TERMS AND CONDITIONS

WARRANTY CLAIM PROCEDURE

THIS WARRANTY WILL NOT COVER ANY TEARDOWN, DIAGNOSIS/ ESTIMATE OR REPAIR COMPLETED WITHOUT A VALID AUTHORIZATION NUMBER ISSUED BY A.P. FOR YOUR CLAIM TO BE OPENED, YOUR VEHICLE MUST BE AT A QUALIFIED REPAIR CENTER, OF YOUR CHOICE. TO OBTAIN AN AUTHORIZED CLAIM NUMBER, THE REPAIR CENTER MUST CONTACT A.P. AT 864-757-9394 AND PROVIDE A.P. WITH A WRITTEN ESTIMATE FOR ANY TEARDOWN, DIAGNOSIS/ ESTIMATE OR REPAIRS. A.P. RESERVES THE RIGHT TO HAVE AN INDEPENDENT ADJUSTER INSPECT THE VEHICLE PRIOR TO ANY TEARDOWN, DIAGNOSIS/ ESTIMATE OR REPAIR BEING COMPLETED AS WELL AS THE OPTION TO HAVE THE REPAIRS PERFORMED AT A LOCATION OTHER THAN THE ONE YOU HAVE SELECTED.

Should limited warranty holder disagree with the repair procedure or adjusters findings, they will be responsible for further tear down charges and diagnostic to substantiate their claim as well as other taxes and shop fees related to repair if its determined a covered component has failed. If it is determined that a covered component has failed. A.P. reserves the right to select and supply New, Rebuilt, Used or Aftermarket components when authorizing repairs. After an estimate for a covered repair is agreed upon by our adjuster, an authorization number will be issued for that repair. Authorization numbers are valid for 30 days from date of issue. Without a valid authorization number no invoices will be paid. This authorization number and the warranty holder's signature must be on all completed invoices that are submitted to A.P. for payment. All payments are to be made directly to the repair center. A.P. does not directly reimburse the warranty holder for any of the costs of repairs to their vehicle.

PROVISIONS

This limited warranty is between A.P. and the warranty holder. This limited warranty begins on the day it is received and approved by A.P. and remains in force for the months or mileage designated above. An inoperative odometer will void this contract. **A.P. will pay for the authorized repair, less charges not covered by this agreement, less the \$100 deductible per occurrence, per category and/or visit. After 10 days from date of sale, no policy will be issued without a new inspection of vehicle and written approval from AP.**

TERMS & CONDITIONS

The component failure must occur under normal vehicle use during the warranty period. Component failures which occurred prior to this warranty being processed will not be covered. A.P. does not allow any third party to create any liability in connection with this limited warranty. A.P. will not be responsible for any inconvenience caused by any consequential or incidental situation or damages that may occur relating to your repair. Claims not reported to Auto Protec within 48 hours of occurrence will be considered null and void.

ROUTINE MAINTENANCE

You must regularly maintain your vehicle in accordance with manufacturers maintenance or servicing schedule. All receipts for parts and labor performed on your vehicle are subject to inspection by A.P. Handwritten receipts or computer print outs without register or credit card receipt showing date and time of purchase are not acceptable. Failure to produce receipts upon request will render this warranty null and void. All maintenance work must be performed at authorized service facility, no exceptions. Component failures attributed directly neglecting routine maintenance, not maintaining correct oil and fluid levels will not be covered. Common sense and reasonable discretion should be implied.

ROADSIDE CLAIMS PREVENT FURTHER DAMAGE

Should any part on the vehicle, it gauges, instruments operate incorrectly/malfunction or you engine overheats/quits running while driving, it is your immediate responsibility to pull over and call road side assistance to have vehicle towed in to repair facility. Failure to follow this procedure will void any warranty claim for damage done to **engine, transmission, drive axle and rear end** while operating vehicle. It is not up to customer to determine when roadside assistance is necessary. If one of the four areas listed above in bold print is affected, then vehicle must be towed in. NO EXCEPTIONS.

BRONZE

- 3 Months/Unlimited Miles
 6 Months/Unlimited Miles
 12 Months/Unlimited Miles

SILVER

- 6 Months/Unlimited Miles
 12 Months/Unlimited Miles
 24 Months/Unlimited Miles

CANCELLATION PROCEDURE This warranty is non refundable except in the event of a total loss of the vehicle or when vehicle is involuntarily repossessed by the lien holder. In this case a quarterly prorated partial refund less a \$99 fee, will be issued provided there have been no claims paid against this vehicle. Effective date is when Auto Protec receives written notice from lien-holder or insured.

COMPONENTS NOT COVERED: This limited warranty only covers those parts listed on contract and will not cover any part or component damaged by a non covered component or part. This contract will not cover any part or component damaged due to an overheating of the engine including any fluid, coolant, combustion, vacuum leaks as well. Other items not included: Non factory installed components, parts used in normal maintenance and lubrication, any parts subject to normal wear and tear (tires, hoses, fan belts, etc). Damage from altering or misusing vehicle from it factory condition, off road use, rental, hire to the public, deliveries, commercial use. Not requiring factory maintenance. Drive shaft center support bearing, constant velocity joints, diesel engines, turbochargers, superchargers, catalytic converter, flex disc, rear quadrateer differentials not covered. Taxes, repair facility, diagnostic and tear down charges, fluids, filters, gaskets not covered as well. Faulty/defective parts, improper/incorrect fluids, substandard materials, failed or improper repairs not covered, nor is damage from their repair. Damage from fire, accident, theft, environment, water ingestion, carbon, sludge buildup, corrosion, freezing, acts of GOD. Any part and/or labor that a repair shop recommends for replacement that has not failed, is covered under a factory warranty, has a factory recall, or other insurance coverage. TSB, factory or other technical service bulletins issued on a particular part/parts or repair procedure are not covered. Any repair or replacement of any covered part if a breakdown has not occurred. Examples of non-covered repairs are: Repair of Valves, Rings to correct low compression or excessive oil consumption. Any variance in labor rates between repair shop and warranty company or parts used for replacement will be the customers financial responsibility.

BRONZE POWER TRAIN

ENGINE: Repair estimate to include failed parts and causation. Coverage limited to these parts: Cylinder heads, intake manifold when damaged by an internally lubricated part. Internally lubricated parts to include: oil pump, hydraulic valve lifters, rocker arms, camshaft, crankshaft, rod bearings, pistons. Timing belt, timing chain, variable valve timing components are not covered. Pre existing conditions, fluid or contamination leaks not covered nor is any subsequent damage caused from their origin. Discontinued or limited production models as well as certain engine and transmission types on vehicles have a reduced claim cap for repairs. See dealer for details.

TRANSMISSION: Repair estimate to include failed parts and causation. Coverage limited to the following parts: Automatic-pump, clutches, bands, carrier assembly, torque converter, valve body. Manual- main shaft, counter shaft, internal bearings, shift fork, and all gears, transfer unit 4x4 case. **Manual clutches not covered. CVT, discontinued or limited production transmissions capped at \$1,000.00 per occurrence. Pre existing conditions, fluid or contamination leaks not covered nor is any subsequent damage caused from their origin.**

DRIVE AXLE: Coverage limited to these internal parts: rear wheel bearings, pinion bearings, side carrier bearings, ring and pinion, side gears, spider gears, thrust washers and spacers, housing only when damaged by an internally lubricated part. Drive shaft, universal joints only if broken. Lubricating or dust protective boots are not covered for any rips, tears or cracks, no exceptions.

COOLING SYSTEM: Coverage limited to these parts, manual water pump only, max claim amount \$200.00.

ELECTRICAL: Coverage limited to alternator only. Max Claim limit \$200.00.

SUSPENSION: Leaf and coil springs only if broken.

LABOR: To repair or replace a covered component, charges will be based on current All Data warranty labor guide times of up to **\$80.00 an hour.**

RENTAL BENEFITS: The Service Contract Holder will be reimbursed \$50.00 for each eight hours of Identifix warranty/factory labor guide time to repair or replace the covered component if proof of rental is provided. Diagnostic or down time, regardless of reason, is not included.

TOWING: Reimbursement of up to \$50.00 per incident provided proof of towing is submitted at time of claim and is a covered repair. **Bronze Contracts only.**

The total of all aggregated claims will not exceed \$1000.00 on this contract, no exceptions. If vehicle has over 200,000 miles at time of purchase, aggregate claim amount will be reduced to \$500.00 with zero deductible, not eligible on 3-month warranties.

SILVER PACKAGE INCLUDES BONUS COVERAGE BELOW AND ALL BENEFITS OF BRONZE

ENGINE: Discontinued, limited production and certain vehicle models have a reduced claim amount for engine repairs, maximum \$1500.00. See dealer for details.

TRANSMISSION: CVT, discontinued, limited production and certain vehicle transmissions capped at \$1,000.00 per occurrence. See dealer for details.

AIR CONDITIONING: Coverage limited to these parts - compressor, clutch, dryer and accumulator if they have failed. (exclusions: air conditioning refrigerants, lubricating oils).

BRAKE PARTS: Coverage limited to these parts - master cylinder, wheel cylinders, calipers, anti-lock brake system mechanical components (exclusions: drums, rotors, brake pads, linings, hydraulic pumps).

COOLING SYSTEM: Coverage limited to these parts - electric fan motor independent of fan assembly, manual water pump, thermostat and radiator (exclusions: cooling fluid).

ELECTRICAL: Coverage limited to these parts - starter motor, alternator, generator, front and rear wiper motors.

SEALS AND GASKETS: Seals and gaskets are only covered when required in conjunction with the replacing a covered component. Over heating of engine does not qualify for a covered claim. Any other fluid, coolant, combustion or vacuum leak will be at Warranty companies discretion. **NO EXCEPTIONS.**

STEERING & SUSPENSION: Rack & pinion, steering box and pump housings, if damaged by the failure of internally lubricated parts. Rack & pinions are not covered for any fluid leaks, no exceptions. Leaf and coil springs only if broken.

EMERGENCY ROAD SERVICE: 24-hour emergency road service is provided when your vehicle is malfunctioning as long as this Contract is in effect, and is available only by calling 1-866-330-0760 (limit one tow per disablement). Your Producer Code 85771, your Member Number which is the last six digits of VIN number and your Plan Letter which is "U (25 miles)", includes: towing, jump start, fuel, oil and water delivery, tire changes and lockout assistance.

Our maximum liability per repair shall not exceed two thousand dollars (\$2,000), a reduced claim amount per repair applies to LTD CAP OPTION. Total accumulative claims under this contract will not exceed the purchase price or R.V.N.A.D.A. whichever is less, at the time of the present claim.

STATE DISCLOSURE/REFUND POLICY, SOUTH CAROLINA:

REFUND POLICY Act 330, Bill 1039 Section 38-78-30

"Limited warranties shall require the provider to permit the warranty holder to return the limited warranty within twenty days of the date the warranty was mailed to the warranty holder or within ten days of delivery if the warranty is delivered to the warranty holder at the time of sale or within a longer time period permitted under his warranty."

1. Assumes no claims have been paid or authorized

2. Refund is to be for full purchase price.

3. Not valid on a transferred contract

INSURANCE DEPARTMENT DISCLOSURE: Should you feel that an issue is not being dealt with fairly or you have questions in general regarding the regulations of service contract providers, you may contact the South Carolina Department of Insurance Consumer Services office at 1-800-768-3467 or in writing at: The South Carolina Department of Insurance, P.O. Box 100105, Columbia, SC 29202-3105

LEGAL DISCLOSURE: Arbitration Clause: Any dispute arising out of or in connection with this contract, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration with each side to bear their own costs and fees.

OTHER DISCLOSURES: A.P. is abbreviation for Auto Protec LLC.

Warranty not in effect until Auto Protec receives original warranty and payment processed by its financial institution.